

# MIDWEST

## COUNTERTOP / CABINET RETURN POLICY

Effective 4/4/2022

Only stocking items from non-C.O.D. transactions are eligible for return. Returns must be requested within 60 days of the original invoice date. Returns will be canceled if not returned within 2 weeks of approval. The restocking fee is 25% of the invoiced amount of the product being returned with a minimum \$75 restock fee. Truck drivers and warehouse personnel are not authorized to accept return of opened, damaged, or otherwise non-sellable material. Final credit is subject to inspection and count when received into our warehouse. Credit will be processed within 7 working days of the return to our warehouse.

### **Teltos Quartz : 3 Slab Max**

Only stocking designs may be returned.  
Discontinued / Special Order / Non-Stock items **may not** be returned.

### **Wilsonart Sinks :**

Only stocking sinks can be returned.  
Full / Unopened / Undamaged cartons only.

### **VT Laminate Countertops :**

Only stocking colors may be returned.  
Discontinued / Special Order / Non-Stock items may not be returned.  
Items that have been cut or capped **may not** be returned.

### **Wilsonart Laminate / Solid Surface Sheets :**

Only stocking colors of full factory sheets may be returned.  
Cut Sizes / Special Order / Non-Stock / Discontinued **may not** be returned.

### **Arborite Laminate : WE DO NOT CUT**

Only stocking colors of full factory sheets may be returned.  
Special Order / Non-Stock / Discontinued **may not** be returned.

### **Cabinets :**

Cabinets **may not** be returned.

### **NON-RETURNABLE ITEMS:**

Items purchased on C.O.D. transactions, non-stocking items,  
cabinets, adhesives, and Chemetal/Treefrog products.

**PLEASE CONTACT YOUR MIDWEST SALES REPRESENTATIVE FOR FURTHER INFORMATION.**

**(800) 666-4028**

**www.midwest1938.com**