MIDWEST
EST. 1938

SUPPLY STORE RETURN POLICY

Effective 2/14/2025

No returns without an account, no cash back. Returns must be requested within 60 days of original invoice date. The restocking fee is 25% of the invoice amount of the product being returned. Returns will be canceled if not returned within 2 weeks of approval. Truck drivers and warehouse personnel are not authorized to accept return of open, damaged or otherwise non-sellable material. Final credit is subject to inspection and count when received into our warehouse. Credits will be processed within 7 working days of the return to our warehouse.

RETURNABLE ITEMS:

- **Sundries - Full /unopened / undamaged cartons of only.**
- **Tools - Unused / unopened packages may be returned.**

NON-RETURNABLE ITEMS:

- **Discontinued / special order / non-stocking items may not be returned.**
- **Adhesives are not returnable.**

PLEASE CONTACT YOUR MIDWEST SALES REPRESENTATIVE FOR FURTHER INFORMATION.